

TERMS OF WARRANTY FOR WOOD

The manufacturer provides a 24-month warranty on their products under the condition that the customer complies with the specified conditions of maintenance of the product and follows operational recommendations.

Warranty does not cover mechanical damage, natural wear and improper use of the product, seals or other consumable items. The guarantee does not cover drying and warping of wood, which is the natural effect of changes in humidity and the stability of the colour of the wood.

MAINTENANCE AND USAGE OF WOOD

The wood is recommended by the manufacturer for the following usage:

- internal: oil-impregnated
- external: oil-impregnated with pigment content,
- external: impregnated with HK Lasur or varnished

An important factor affecting the resistance of oil-impregnated, varnished and stained wood is the smoothness and cleanliness of the surface. Small scratches or damage to the surface can affect hygroscopic changes in the wood structure. The durability of wood is largely dependent on compliance with basic principles of use and care.

Recommended cleaning methods - dry clean only:

- removing small dirt such as dust, sand, leaves with the use of soft brushes,
- removing water from the surface with window squeegees,
- wiping the surface only with a dry cloth, preferably with the addition of microfibrils.

To take care of oil-impregnated, varnished or stained wood, special agents are used with protective properties.

Such methods protect against the necessity of conducting a thorough renovation. Uncontrolled maintenance will cause graying because of weather conditions and even the occurrence of scratches. In the sale there is available a wide range of products of renowned companies for wood care depending on its coating.

Principles of maintenance and use:

- **nourishing oil**- is a product for oil-impregnated wood in natural colour or with addition of pigment. It is used as a refreshing and nourishing product when the wood becomes dull and greyish. It facilitates maintenance and resistance of wood to graying and contamination, mainly for use inside. It is recommended to apply it twice and polish it at four-hour intervals.
- **oil with increased UV protection**- it is colourless oil with increased protection against wood graying caused by a very strong and long-hour exposition to the sunlight. It is recommended to apply it twice and polish it at four-hour intervals.
- **oil with addition of pigment**- it is oil with the content of dye intended for a particular type of wood. It is characterized by an increased amount of antioxidants, which protect the wood from mosses, algae, rot and insects. It is mainly used for products in close contact with greenery. It is recommended to apply it twice and polish it at four-hour intervals.

- **floor cleaner**- normal cleaning- used for everyday care intended for dirty oil-impregnated, varnished or stained wood. It is a special cleaning liquid with additional wax content, which produces a renewable wood protective coating. After washing, it is recommended not to use it for two hours.
- **paste or wood care cream**- an efficient product for maintenance and protection of oil-impregnated or stained wood. It has a refreshing effect and at the same time provides an effective protection of the surface and shows the natural grain of wood. It is recommended to apply the paste or cream twice at four-hour intervals. For both internal and external use at six- month intervals.
- **intensive cleaner**- it is used for thorough cleaning of oil-impregnated wood. It removes various kinds of dirt, grease and mould. After washing with intensive remover, domestic wood should be double- impregnated and exotic wood only once at two-hour intervals and twice a layer of oil should be applied with original purpose at four-hour intervals.
- **oils, varnishes, repair stains**- intended for a particular type of finishing coatings for spot repairs as a wood care, refreshing and, most of all, protective product. It is recommended to immediately eliminate any damage.

RENOVATION.

In the case of long-term usage and due to the necessity to conduct renovation of timber, the procedures should be followed in accordance with its original design and production technology. To remove oiled coatings we use removers and for oiled and stained surfaces sandpaper with grit of 360-400 until raw material is obtained. In each technology the wood should be impregnated once or twice at two-hour and then at four-hour intervals should be oiled or stained according to the desired purpose.

So, in a similar way we should deal with varnish and paint adhering to the requirements of the manufacturer concerning the drying time. All works should be performed at a temperature (at minimum plus 18-20°C).